

Waterhouses Medical Practice
Patient Participation Group (PPG)

Minutes
of Meeting held on Wednesday, 1st November 2017 at The Surgery,
Waterhouses

Present: Rachel Overton (Chair), Kate Robotham (Practice Manager),
Mrs JB (Secretary), Mr MR, Mrs AH, Mrs MH,

Welcome – Rachel welcomed everyone to the meeting

Apologies – Mrs YP, Miss CH, Mr A H, Y Gouldburn

Minutes of the last Meeting – were read through and accepted as a true record.

Matters Arising:-

1. Practice Update

The PPG had received a response regarding the District Nurses from Ian Turner which was read out.

In the response Mr Turner explained that they were undertaking an Estates and service review of all the community nursing teams and were, at present, undertaking a consultation. Mr Turner stated that the SSOTP was keen to ensure continuity of care would not be affected by any change of base for the District Nurses and that they were certainly not planning to cease clinics in these areas but looking to centrally locate the teams so that the teams are larger and have more capacity to cover staffing and workload pressures. Mr Turner said that the SSOTP would consider the feedback and valuable comments as part of the consultation.

CQC Report – Kate reported that the CQC had now rated the Practice as Good after the last inspection.

2. The upcoming Annual Survey

All members agreed to help with the distribution of the Surveys w/c 6th November 2017. Mrs Ball to send out an email with the details.

3. The Problems with publicity on Dorothy Clohesy's talk on How to look after yourself with Diabetes Type 2. This was very interesting but was poorly attended and members discussed ways in which talks could be better advertised, (such as having a notice by the Reception) and maybe changing the time of the meeting to an evening slot if working patients are involved. Personal contacts could also have been really useful, in the way Anis asked members of the Lunch Club, although to no avail. Talks will need to be more carefully marketed in the future. Thank you to all the members who were able to attend, help get the room ready and supply refreshments.

4. Consideration of the upcoming public meetings (Those advertised) – Mrs Ball will be attending the CCG meeting concerning the future of Cheadle Hospital, which is on 29th November 2017. It was thought unlikely that anyone would be able to attend the Shrewsbury Rural Health meeting as it is so far away, although Kate will contact Dr. Vince Cooper re possible transport with other people who might be going.

5. Any Other Business:

- a) Following on from our last meeting's agenda (when time was restricted) a report by Miss Hayes who attended North Staffordshire CCG's AGM Tuesday 18th July 2017 was read out.
- b) The Best Practice PPG Meeting at The Bridge Centre, Birches Head
This was attended by Julie and Rachel. From this meeting a list of what the PPG's can do to promote best practice was produced and Rachel reported that as a PPG we were already carrying out a significant amount of best practice already.
- c) It was noted that our g-mail address will, in the near future, be put onto the PPG section of the CCG website, so that other PPG's can contact us, and we will be able to contact them.
- d) Our Constitution has now been updated with the names of our Chairperson and Secretary; so the document can be uploaded onto the Practice website.

Date of Next Meeting: Wednesday 17th January 2018